Global configuration - Resources configuration

Resource configuration

Team task field: [Labels (labels)]

Task field used to store team

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Configuring Teams

The teams' assignment can be bi-directionally synchronized with Jira. The synched field can be added to your Jira issue screens and edited directly from there, indicating which team is assigned to the currently viewed or edited issue.

Team assignment can be synced with any custom field of the following type:

- "Labels" type
- "Select list (single choice)" type.

Labels: 

Team code custom field: WEB

When using labels the app can automatically generate a team label when a Team is assigned to a task but you can assign Team manually by creating label which must include the 'team#' prefix before the Team code.

In the case of select fields, you are required to predefined the select options using the Team codes.

Field data migration

When a different field than currently used is selected the option to migrate data will appear below the field picker:
Resource configuration

Team task field

Labels (labels)

Task field used to store team assignment

MIGRATE TEAM CODES TO CHOSEN FIELD
If possible, corresponding values will be moved to the new fields.

Save

The data migration of a particular issue can fail in the following cases:

- when migrating from a single select field to labels field: team code contains whitespaces;
- when migrating to a single select field: a field does not contain the team code in the list of select options (the app does not create the select options during the migration process).

The data migration is performed in the background and thus the user might not be aware of that process. Depending on the number of issues requiring an update it might take a significant amount of time.