BigPicture Trello power-up limitations

Using private Trello boards

BigPicture Trello power-up can be used only on Trello Boards which belong to a team.

Boards which are not part of a team cannot be used to open BigPicture Trello and will result in following information:

![Hey, where is your team?](image)

This fact is caused by a database tenant concept introduced by Trello which is an IT architecture fundamental affecting BigPicture Trello power-up.

How to fix this issue

To enable BigPicture power-up move the Board to a team by following these steps:

1. Create new Private team
2. Move the Board to team created in step 1

Alternatively, you can move the Board to an existing Team and enjoy BigPicture 🤗

The goal is to assign the Board to a specific Trello Team which will unlock BigPicture power-up.

Supported platforms

We currently support **web-based** Trello Power-Up only.

Following platforms are not supported:

- Trello Mobile App
- Trello App from Microsoft Store
- Trello Desktop App

Support of non-standard Trello pricing plans

Users utilizing Trello paid options listed below, will experience the Gantt chart **not working**.

**Trello Business**

We are working on fixing BigPicture Trello power-up for this paid option.

**Trello Enterprise**

Due to extended Trello Enterprise functionalities, BigPicture is not compatible with this paid option, yet.

Together with Trello team we are working on fixing both issues listed above.
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