

Stacktrace issue with JIRA Data Center

Problem

Updating the the plugin on JIRA Data Center (plugin does not install correctly) or Stack trace error in logs (java.util.concurrent.RejectedExecutionException: Task java.util.concurrent.ScheduledThreadPoolExecutor\$ScheduledFutureTask@2dd521ca rejected from java.util.concurrent.ScheduledThreadPoolExecutor@2c0ff1a2[Terminated, pool size = 0, active threads = 0, queued tasks = 0, completed tasks = 10])

Solution

To avoid the problem do not update your plugin using JIRA Administration > Add-ons > Manage Add-ons > "Update" button.

In order to update the plugin:

1. Uninstall the plugin.
2. Check all nodes if the uninstall was successful.
3. Install the plugin
4. Run integrity checker.
5. Follow the reporting procedure and send us logs for investigation.

Related articles

Content by label

There is no content with the specified labels

