

# JIRA Data Center

The Data Center deployment option is designed for high availability and performance at scale when hosting Atlassian applications in your own data center. Pur plugins should run flawlessly no them, but a workaround to enable BigPicture right after installation may be needed (per [this info](#)).

 This Knowledge Base article was written specifically for the **Atlassian Server** platform. Due to the [Restricted functions in Atlassian Cloud apps](#), the contents of this article **cannot be applied to Atlassian Cloud applications**.

## Problem

After installing BigPicture Plugin for JIRA add-on, the plugin has been disabled.

The following appears in the `atlassian-jira.log`:

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```
2015-11-27 07:29:45,694 ThreadPoolAsyncTaskExecutor::Thread 36 ERROR xx xx xx xxx /rest/plugins/1.0/ [jira.
server.hibernate.JIRADatabaseConfiguration] JIRADatabaseConfiguration reading database configuration problem. JIRA home
location: /path/to/shared_home
java.net.MalformedURLException: /path/to/shared_home/dbconfig.xml (No such file or directory)
????at org.dom4j.io.SAXReader.read(SAXReader.java:221)
????at eu.softwareplant.gantlib.adapter.jira.server.hibernate.JIRADatabaseConfiguration.initXMLDocument
(JIRADatabaseConfiguration.java:83)
```

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## Diagnosis

### Known occurrences:

- JIRA DC 6.4.12 + BigPicture Plugin for JIRA v3.1.0-jira6

## Cause

The add-on is trying to read the database configuration but it couldn't find the db configuration file in the shared home directory (via `/path/to/shared_home`)? path. In the [JIRA DC installation](#), `dbconfig.xml` is not required to be in the shared home directory.

## Workaround?

Copy `JIRA/dbconfig.xml` to `/path/to/shared_home/path` and restart JIRA

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