

# Clean Install BigPlugins

## Why?

If you want to start using our plugin afresh, here is how to make sure that there will be no old data interference after reinstall.

Simply follow the procedure below.



## The Procedure

1. Disable your Plugin
2. In your JIRA database, please delete all of tables, sequences and other objects which begin with:
  - a. AO\_0456E7\_ - for? **BigPicture**
  - b. AO\_8AC478\_ - for? **BigGantt**
  - c. AO\_DA6AB9\_ - for? **BigTemplate**
3. Execute the following script:

```
select s.id id1, p.id id2
from propertystring s
inner join propertyentry p on p.id = s.id
where p.property_key = 'AO_0456E7_#';

delete from propertystring where ID = <id1>;

delete from propertyentry where ID = <id2>;
```

Depending on the plugin's database you would like to alter, 'AO\_0456E7\_#' should be replaced with 'AO\_8AC478\_#' or 'AO\_DA6AB9\_#' in the script given above.?

## In case of any problems

If you are still having trouble following these steps, or your problem is more complicated, you are always welcome to contact our Support Team via the? [Service Desk](#). We are always more than happy to help.

- [Why?](#)
- [The Procedure](#)
- [In case of any problems](#)